

2012 Military Health System CONFERENCE



Surgical Care Improvement

Achieving the Goal

The MHS: Healthcare to Health

Marsha Graham, marsha.graham@us.army.mil
808-433-2475

31 January 2012



Tripler Army Medical Center



Surgical Care Improvement Program

- SCIP Background:
- National quality partnership of organizations interested in improving surgical care by significantly reducing surgical complications
- Measures are fully supported by evidence-based research
- Measures reported to Joint Commission/MEDCOM as of July 1, 2006
- Currently ten measures



Surgical Care Improvement



- Scope of the Problem
- Initial Data Review - Problem Identified
 - Data 1 July 2006-December 2007
 - Six of ten measures not acceptable
 - Individual providers unaware of the metrics
- Initial attempts to improve = minimal results
 - Quarterly data and preliminary reports and fall out cases sent to department
 - Data lag impacted ability to stay on top of issues
 - Education given to department leaders

Surgical Care Improvement



- Department of Surgery Initiatives
 - Nurse assigned to review records and track data
 - Providers & Nursing educated on the measure requirements
 - SCIP posters placed on wards
 - Prompts placed in Essentris (EMR) to remind providers
 - Service Chiefs and individual providers held accountable at monthly departmental meeting
 - Glucose tracked at Command morning report
 - Success recognized at monthly surgery quality meeting



Surgical Care Improvement

Measure improvement

